

58km in September Dog Walk Challenge Help Article

Donation receipts

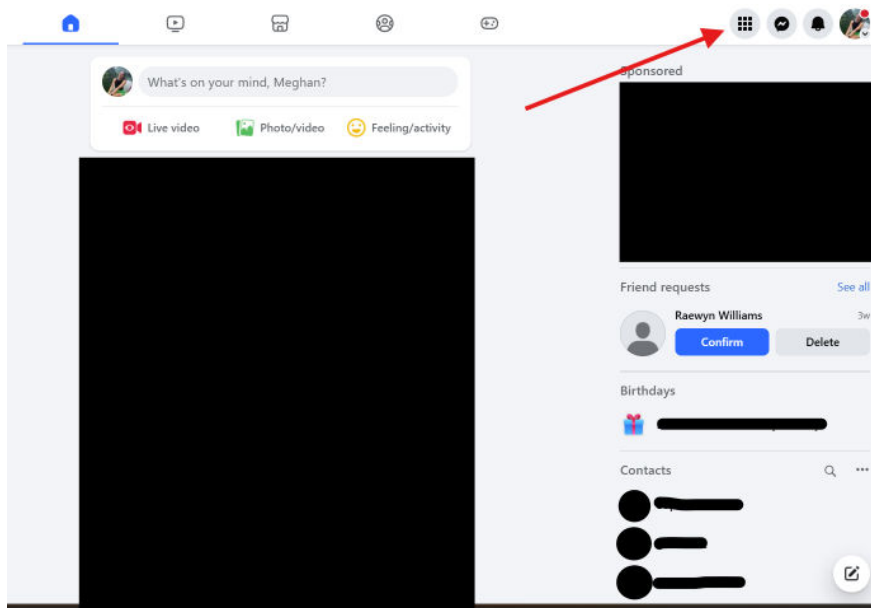
When a donation is made to a Facebook fundraising page, the donation receipt is sent to the person who donated via email from the PayPal Giving Fund (service@paypal.com.au). The subject line will be: 'NAME, here is your donation receipt'.

If you're unable to locate the email, we recommend checking your junk/spam folder.

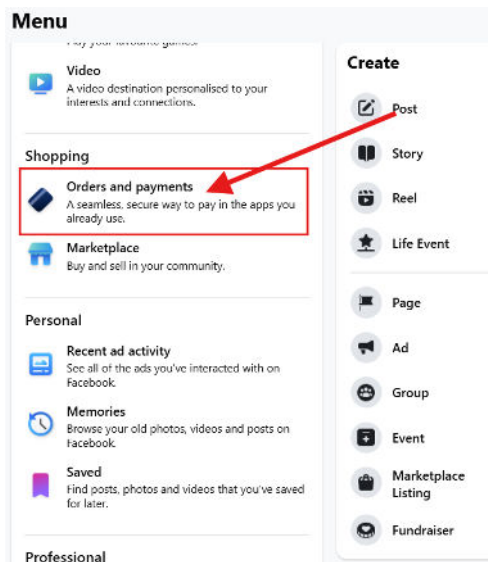
If the receipt is not in your junk/spam folder, you can download your receipt directly from Facebook. Please see the instructions below on how to do this:

If on desktop:

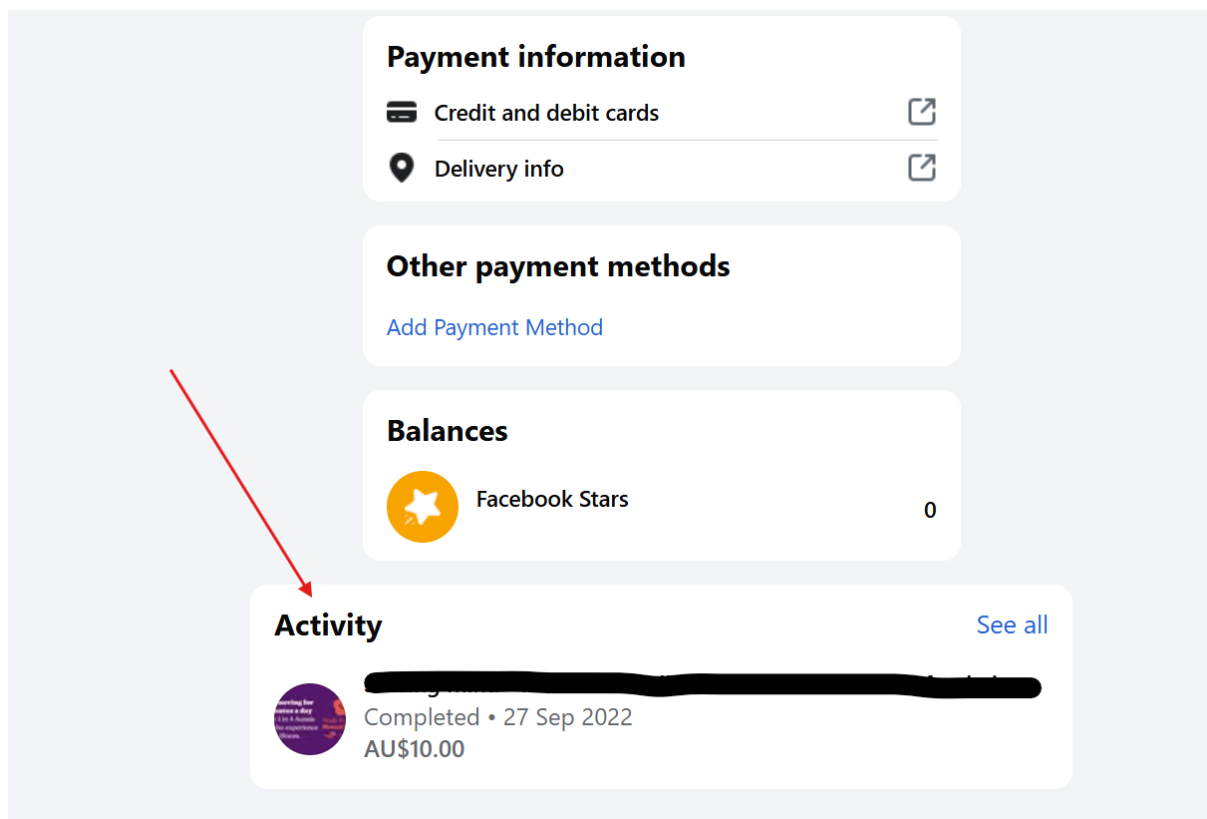
1. Log in to Facebook and click on the menu (the circle containing the 9 dots) in the top righthand corner



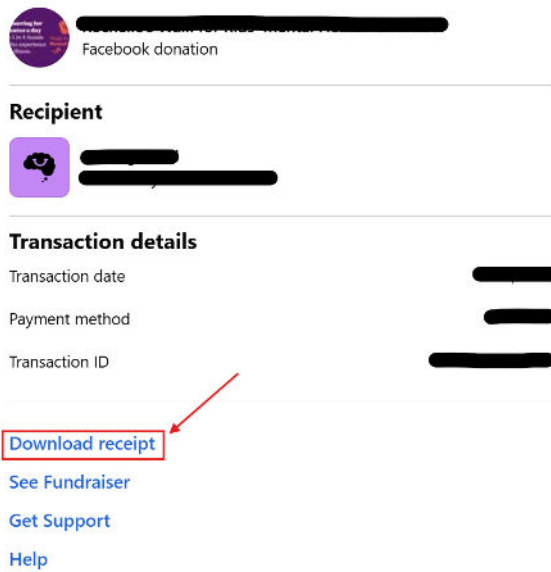
2. Scroll down and click "Orders and Payments".



3. Select the relevant fundraiser under “Activity”

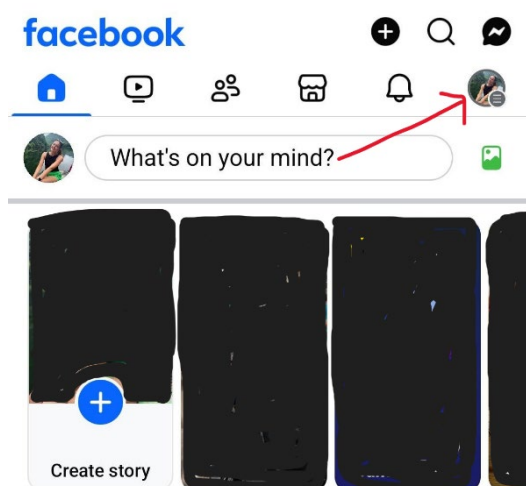


4. Scroll down and click “Download receipt”.

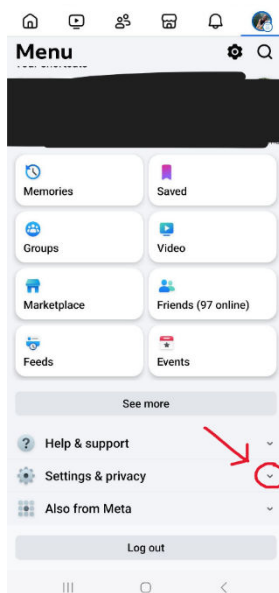


If on mobile:

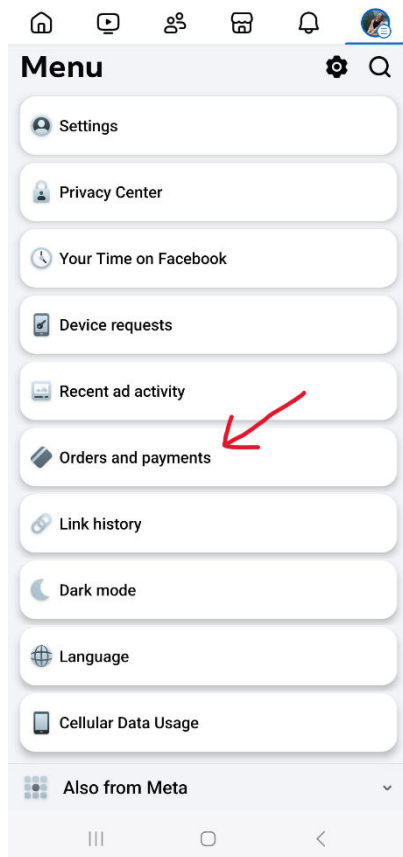
1. Click your Facebook profile picture in the top right-hand corner



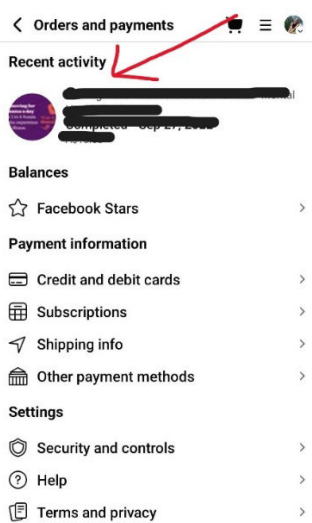
2. Click arrow to expand "Settings & Privacy"



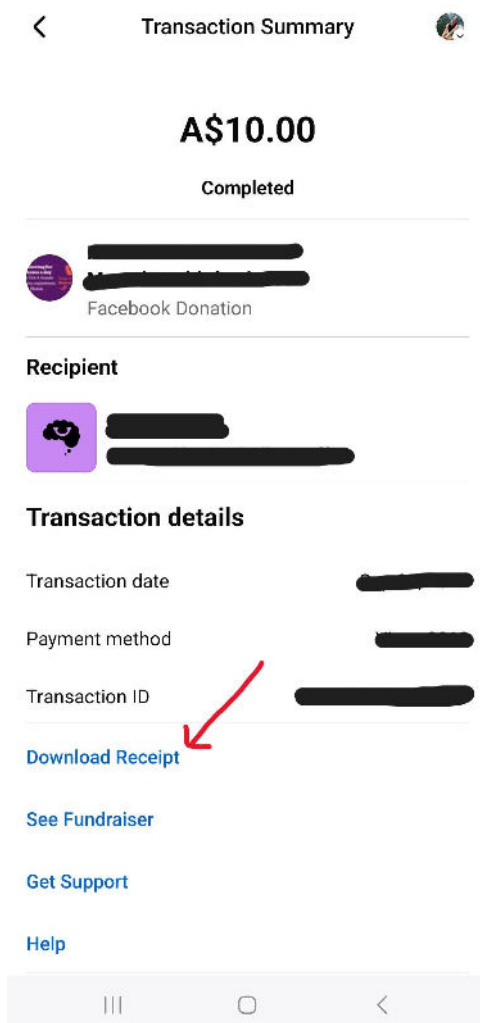
3. Select “Orders and payments”



4. Under “Recent Activity”, select relevant fundraiser



5. Select “Download Receipt”



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[How do I share my fundraiser?](#)

[I have accidentally deleted/ended my fundraiser](#)

[Tracking my kilometres](#)

[Donation troubleshooting](#)