



58km in September Dog Walk Challenge Help Article

Where is my welcome pack?

Please allow at least 10 business days from sign up to receive your Doggie bandana and welcome pack.

If you've still not received your pack after 10 days please send us a message via email - challengeenquiries@bctrials.org.au and we'll be able to look into this for you.

In the meantime, if you want to get started tracking your kilometres now you can download a printable version of the [tracker here](#)

See our other Help Articles

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[How to download a copy of your receipt](#)

[Donation troubleshooting](#)